

COVID 19 Protocol for Pacific Northwest Veterinary Dentistry and Oral Surgery

1. Please call the clinic at 360-232-8863 when you arrive. A team member will come out to your vehicle to retrieve your pet. A new leash or washed leash will be used. You will keep your own leash.
2. If your pet is having surgery, an estimate and anesthesia form can be signed curbside when your pet is picked up. If possible, you will be emailed a copy of the estimate in advance and can bring that to the procedure pre-signed.
3. The veterinary dentist will call you after the examination of your pet to provide you with a diagnosis and treatment plan, or confirm a previously discussed treatment plan.
4. If your pet stays for an advanced dental treatment, you will be called when the procedure is complete to review the procedure and determine a discharge/pick-up time.
5. Please call the number provided when you arrive at the clinic. A team member will go over discharge instructions via phone and you will be emailed a copy of your written discharge instructions. Credit card payment information will be obtained at this time and your pet will be brought back to you, along with any medications, by a team member. You will receive receipts for all payments.

Thank you for allowing us to assist in the oral health of your pet and to ensure that we are being responsible to decrease or halt the spread of the Corona Virus.

Please do not bring your pet to our facility if any member of your household is ill or has been ill in the past two weeks. We will be happy to reschedule your pet's procedure in this situation.

We are attempting to reduce the movement of papers back and forth and will send as many items via email as possible.

Our clinic is following the CDC guidelines for disinfecting our facility, monitoring for sickness, and PPE, including handwashing.